



RESIDENTIAL INCENTIVE PROGRAM

The aim of Alice Solar City (ASC) is to change the way Alice Springs residents think about and use energy. One of the ways ASC does this is through the Residential Incentive Program, which provides residents with free advice and financial incentives to undertake various solar and energy efficiency measures in the home.

The financial incentives are implemented via an Incentive Voucher system. These vouchers allow eligible householders to undertake energy efficiency measures and receive a discount of 35% (up to set caps) when having work undertaken by suppliers/installers that are listed on the Registered Suppliers List.

As part of the voucher system, ASC maintains a list of Registered Suppliers to ensure the professional delivery of the installation/service of the products and services. Only businesses on the Registered Suppliers List will be eligible to accept vouchers and this list will be distributed to customers when they are issued with their ASC Voucher. For each Incentive, ASC has provided a description and clarified outlined minimum requirements (see Attachment 1 below).

Supplier Registration

To apply for inclusion as a Registered Supplier, please complete the "Application for Supplier Registration" form and tick which product(s)/service(s) you wish to apply for. To ensure smooth processing of your application, please provide supporting documentation as outlined in the form below.

Alice Solar City requires that only appropriately licensed tradesman carry out work in the following areas:

- Installing or servicing solar hot water systems – must be licensed plumber (ie Licensed Plumber and Drainer – minimum of Advanced Tradesman Licence).
- Installation of one-shot booster; motion sensors on external lighting; replacement of 12 volt halogen light fittings with 240 volt low energy fittings and globes – must be licensed Electrical Contractor.

If you are intending to provide any of the above services, please provide a photocopy of both sides of all relevant licences/certifications with your application.

There is no charge for inclusion on the list of Registered Supplier; applicants must agree to abide by the Registered Supplier Terms, as outlined below. Alice Solar City reserves the right at its absolute discretion to accept or reject an application based on consideration of applicant's suitability and the aims and objectives of the Alice Solar City project. Suppliers intending to install insulation must also complete the *Insulation Installer Supplementary Requirements Form*.

Residential Incentive Program

The ASC Residential Incentive Program normally operates as per the following:

- Householder (can be either owner occupied or rental property) registers with the ASC program in person, at the Smart Living Centre, 2/82 Todd Street (in the case of rental properties, the landlord and the tenant must both register with ASC)
- A (free) Home Energy Survey is booked and completed
- Based on the list of recommendations from the survey, ASC issues Incentive Voucher(s) (see Attachment 2 for an example) and sends these to the householder, along with a Registered

Products and Suppliers List. Householders have **four** months in which to utilise their Incentive Voucher

- Householder contacts a Registered Supplier to provide quote(s) for installation/service*
- Householder arranges for the installation/service to be carried out, by the Registered Supplier*
- Registered Supplier checks for valid Voucher and installation/service/purchase is completed
- Supplier provides a **fully itemised** invoice to the Customer outlining product specifications and Voucher value (See Attachment 3 for example). The invoice must include the following words **“Work carried out is in accordance with Alice Solar City minimum requirements.”**
- Customer pays Invoice using Voucher as part payment
- Registered Supplier forwards a copy of the Customer Invoice and the original Incentive Voucher to ASC. For insulation work, installers must also complete the **Statement of satisfactory completion of insulation installation** form and return to ASC.
- Registered Suppliers may wish to invoice Alice Solar City separately for the value of the householders Incentive Vouchers used, but this is not compulsory (Alice Solar City has received a private Tax ruling regarding this issue – please contact Brooke Lawson, ASC Finance Officer, on 8950 4356 for any further clarification)
- ASC will cross-reference voucher Invoice details to original Voucher details
- ASC will pay invoice to the Registered Supplier within 30 days (via EFT or cheque); a remittance advice is provided to the Registered Supplier.

**There are two exceptions to this process: purchasing of low-energy light bulbs and purchasing of swimming pool cover. For these measures, the householder can purchase and install the equipment themselves, as opposed to needing a Registered Supplier to install it. Householders should still provide the Voucher over the counter as part payment. The Supplier will then provide a copy of the Receipt of Sale featuring the discount from the incentive voucher and the original voucher to ASC.*

To avoid any delays or confusion, you are strongly encouraged to ensure that the above processes are followed, in correct order.

Urgent or ‘Emergency’ Work

In some instances Alice Solar City may allow householders to carry out work after the householder has registered with the program, but before the householder has had their home energy survey. In such cases, the householder will pay for the goods in full, and claim the rebate directly from Alice Solar City. Please note, this applies to a limited number of measures, and this may only be carried out with prior approval from Alice Solar City.

Further information

For more information on Residential Incentives and Supplier Registration please contact:

Lyndon Hodges

Residential Services Manager

Ph: (08) 8950 4353

Email: lyndon.hodges@alicesolarcity.com.au

For general information on the Alice Solar City project, please contact the Smart Living Centre on 8950 4350.

Application for Supplier Registration

(Please read Supplier Terms before proceeding to ensure product/service compliance.)



Supplier Details:

Trading Name	_____		
Contact Name	_____		
Postal Address	_____		
Street Address	_____		
Phone	Fax	Mobile	
_____	_____	_____	
Email	_____		
Bank Details	Acc No	BSB	Acc Name
_____	_____	_____	_____
ABN	_____		

Category of nominated product/service (tick box)

See Attachment 1 for description and minimum requirements

<input type="checkbox"/> Installation of ceiling insulation – batts [#]	<input type="checkbox"/> Replacement of ceiling insulation – batts [#]
<input type="checkbox"/> Installation of ceiling insulation – loose fibre [#]	<input type="checkbox"/> Replacement of ceiling insulation – loose fibre [#]
<input type="checkbox"/> Installation of floor insulation	
<input type="checkbox"/> Retrofit of insulation into walls [#]	<input type="checkbox"/> Install external, vertical shading on walls/windows
<input type="checkbox"/> Paint roof white	<input type="checkbox"/> Installation of solar hot water system
<input type="checkbox"/> Replace old roofing with new white sheeting	<input type="checkbox"/> Installation of heat pump water system
<input type="checkbox"/> Windows – tinting	<input type="checkbox"/> Service of existing solar hot water system
<input type="checkbox"/> Replacement of perished fridge seals	<input type="checkbox"/> Windows – double-glazing
<input type="checkbox"/> Replacement of 12 volt light fittings with 240 volt fittings and low energy globes	<input type="checkbox"/> Install roof ventilation device
<input type="checkbox"/> Low energy light bulbs	<input type="checkbox"/> Service of evaporative A/C
<input type="checkbox"/> Motion sensors installed on external lighting	<input type="checkbox"/> Install thermal “skin” over external walls
<input type="checkbox"/> Installation of “One Shot” Relay for solar hot water system	<input type="checkbox"/> Supply and install of variable speed pool pump
	<input type="checkbox"/> Supply of swimming pool cover
	<input type="checkbox"/> Supply of energy efficient refrigerators and freezers

[#]Suppliers intending to install insulation must also complete the **Insulation Installer Supplementary Requirements Form**.

Please attach with Application:

- Evidence of Public Liability and Professional Indemnity Insurances.
- Brief outline of experience supplying relevant product & service (including any subcontractors).
- Copies of plumbing and/or electrical licences and/or certifications (where applicable).
- Insulation Installer Supplementary Requirements Form (where applicable)
- Details of Green Plumber accreditation (if applicable)
- Details of Solahart SHWS accreditation (if applicable)

On behalf of _____ (company name), I agree that the information presented here is accurate and, agree to the terms & conditions outlined within the Registered Supplier Terms.

Signed: _____ Name: _____ Date: _____

Registered Supplier Terms



1. Overview

- 1.1. ASC is approving products and services for inclusion in the Residential Incentive Program. Registered products and services will appear on the Registered Products / Services List published by ASC, available from the Smart Living Centre and / or the ASC website.

2. Meanings

- 2.1. In this document, unless inconsistent with the context or subject matter, the following terms shall have the following meanings:

Alice Solar City (ASC) means the operation in Alice Springs of the Solar Cities Project by the Consortium.

Registered means a product service or supplier that has been Registered by ASC for inclusion in the Solar Cities Project and has been published in a document titled Registered Products / Services List.

Consortium means the Consortium managing ASC being Alice Springs Town Council (ASTC), Power and Water Corporation (PWC), Northern Territory Government (NTG), Desert Knowledge Co-operative Research Centre (DKCRC), Arid Lands Environment Centre (ALEC), Tangentyere Council and the Northern Territory Chamber of Commerce and Industry (NTCCI).

Customer means a person who takes up one or more of the Incentive Programs provided by ASC.

Residential Incentive Program (RIP) means the Incentive Program in which the Customer applies to receive an Incentive on Registered products and services.

Incentive Program means any of six individual programs which a customer may take up or participate in.

Incentive Voucher means a voucher that can be used in lieu of part payment for Registered products or services issued by ASC which can only be used for a specific purpose, and notes Customer details, expiry date, maximum Incentive value and unique voucher ID number.

Smart Living Centre (SLC) means the activity hub, coordination centre, education venue and showroom for ASC activities.

Solar Cities Project means the initiative of the Department of Environment, Water, Heritage and the Arts (DEWHA) which runs from 10 March 2008 to 30 June 2013.

Terms means these Supplier Terms.

3. Gaining Registered Status

- 3.1. A supplier of a product or service may apply to ASC using the current Application for Supplier Approval Form for its product or service to be Registered and included in the RIP and published on the Registered Products / Services List.

- 3.2. An application for approval shall provide the following information:

- (a) A statement addressing the following screening criteria, being that:
- (i) The product or service meets all relevant industry and government standards requirements and approvals (copies of evidencing certificates to be provided);
 - (ii) The product or service is commercially available in Alice Springs through either a locally based supplier, or a local agent nominated to supply or install the product or service, provide technical support and backup for the product or service, and process and honour any warranty requirements;
 - (iii) The product or service has written installation, operating and maintenance instructions (copies to be provided);
 - (iv) The product or service has a written warranty policy (copies to be provided);
 - (v) Outline of relevant staff experience installing specific products or delivering service;
 - (vi) The supplier has a current registered business address and ABN;
 - (vii) The supplier has in place full Public liability and Professional Indemnity insurance and workers compensation policies (copies to be provided).
 - (viii) Listing of any sub-contractors involved in installation of product or delivery of service.

- (b) Relevant product or service specification and data sheet;

- (c) Details of the supplier's membership of professional guilds or associations;

- 3.3. ASC may make further enquiries as it sees fit on such issues as business practices, financial reliability and standard of workmanship before approving a product or service.

- 3.4. ASC will assess an application in accordance with these Terms, and:

- (a) A successful applicant will be notified in writing of its decision;

- (b) An unsuccessful applicant will be notified in writing of the reasons for the decision, and will be given the opportunity to make a written submission addressing these reasons. ASC will re-assess the application in light of this submission and notify the applicant in writing of its decision.

- 3.5. All Registered products and services shall be installed or performed by a Registered supplier or its agent.

4. The Residential Incentive Program (RIP)

- 4.1. Residential Incentive Program (RIP):
(a) If a Customer has previously obtained an Incentive Voucher from ASC, the Registered Supplier will accept the Incentive Voucher as part payment towards the cost of the Registered Product and for its installation by the Registered Supplier to the value shown on the Incentive Voucher.

- (b) The supplier will return the Incentive Voucher to ASC together with a full itemised invoice for the Registered product and for its installation by an Registered supplier.

- (c) ASC will reimburse the Registered supplier the value of the Incentive Voucher within 30 days of receipt.

- (d) An Incentive Voucher will expire the day after 4 months from the date of issue by the ASC, and will not be honoured by ASC after the expiry date.

5. Maintaining Registered Status

- 5.1. The Registered supplier must notify ASC of any changes to the specifications of an Registered product or service, including:

- (a) Changes to any underlying parts that constitute a product;

- (b) Changes to any products that go towards the provision of a service;

- 5.2. ASC will reassess the Registered status of the product or service in light of the above changes and may require further or other information to be supplied for that purpose.

6. Cancelling Registered Status

- 6.1. ASC reserves the right in its absolute discretion, to cancel Registered status of a product or service for any of the following reasons (and without limiting other reasons or factors which it may consider and / or take into account, including maintaining the integrity of the aims and objectives of the Solar Cities Project):

- (a) The specifications of the product or service change such that the product or service no longer meets ASC' selection criteria, or relevant industry and government standards requirements and approvals;

- (b) The Registered supplier consistently fails to honour warranty claims;

- (c) ASC receives feedback from Customers, such that it considers the product or service unsuitable for Registered status; or the supplier to be providing regularly unsatisfactory Customer service.

- (e) The supplier is considered by ASC to be not meeting the aims and objectives of the Solar Cities Project in any way.

- (f) Inspection by ASC or its agents reveals unsatisfactory installation, product or standard.

- 6.2. The supplier will be notified in writing of the decision to cancel the Registered status of a product or service, which will take effect from the date of such notification.

7. Conflict Resolution

- 7.1. ASC will endeavour to resolve all conflicts to the benefits of all parties involved in accordance with its conflict resolution procedure. ASC General Manager reserves the right to make final decision on conflicts including removal of Suppliers from Registered Suppliers List.

8. Registered Supplier eligibility for incentives for own premises

- 8.1. Register Suppliers are eligible to participate under the Alice Solar City residential and commercial services programs.

- 8.2. Registered Suppliers will be eligible to receive incentives for work carried out on their own residential or commercial properties. Where the Registered Supplier chooses to carry out the work themselves (or through their own company) the incentive that would apply in this situation would normally apply to the costs incurred for materials only (i.e. labour costs are not normally considered an eligible cost).

8. Disclaimer

- 8.1. ASC is not liable to a supplier or to anyone else for any loss incurred in connection with the supplier's involvement with the RIP as part of the Solar Cities Project.

- (a) Loss means any loss or damage, however caused (including through negligence) which may be directly or indirectly suffered.

- 8.2. ASC makes no endorsement of or warranty regarding the Registered products suppliers and services in connection with the Solar Cities Project. The supplier must ensure that the relevant product, supply or service is required by the Customer.

- 8.3. ASC reserves the right to alter these Terms. If the terms are so altered, ASC reserves the right to require further information from existing Registered suppliers so as to reassess Registered status.

- 8.4. The supplier and / or the Customer must ensure that any installations alterations or maintenance performed pursuant to the RIP meet relevant planning and building approval requirements.

- 8.5. The supplier must ensure that the Customer's Incentive Voucher is valid. ASC will not reimburse any Incentive Voucher that is invalid. If the supplier is unsure as to the validity of an Incentive Voucher, it must make enquiries with ASC immediately before commencing any supply of goods or services.



ATTACHMENT 1

Residential Incentives Summary as at 06 07.11

REGISTERED PRODUCT / SERVICE	AVAILABLE INCENTIVE	DESCRIPTION	MINIMUM REQUIREMENTS
Solar Hot Water System			
Thermosiphon	35% of total invoiced costs (incl. GST) up to a maximum incentive of: - \$2000 for 302J (Electric boost) - \$2100 for 302J (Gas in-line boost) - \$1500 for 181J (Electric boost) - \$1750 for 181J (Gas in-line boost) PLUS \$150 Cash back from Solahart.	Solahart 302J OTP or 181J OTP Packages *Any other Rebates or discounts available are not managed or represented by ASC – Supplier to provide info for customer as per normal. * ASC incentive and Federal Government solar hot water rebate cannot both be claimed. * \$150 Cash back from Solahart administered by ASC.	Electric boost 181J/302J SHWS must include “Hartstat” Over Temperature Protection and “one-shot” booster switch to attract ASC Incentive. Gas boost 181J/302J SHWS must include “Hartstat” Over Temperature Protection to attract ASC Incentive. All Registered Suppliers must be Licensed Plumber and Drainer (Advanced Tradesman licence).
Split (roof panels with ground mounted tank)	35% of total invoiced costs (incl. GST) up to a maximum incentive of: - \$2000 for 272DJV (Electric boost) - \$2100 for 272DJV (Integrated or in-line gas boost) PLUS \$150 Cash back from Solahart.	Solahart 272DJV Packages *Any other Rebates or discounts available are not managed or represented by ASC – Supplier to provide info for customer as per normal. * ASC incentive and Federal Government solar hot water rebate cannot both be claimed. * \$150 Cash back from Solahart administered by ASC.	Electric boost 272DJV SHWS must include “one-shot” booster switch to attract ASC incentive.

REGISTERED PRODUCT / SERVICE	AVAILABLE INCENTIVE	DESCRIPTION	MINIMUM REQUIREMENTS
Heat Pump Water System	35% of total invoiced costs (inc GST) up to maximum incentive of \$1,000	Quantum: 150 litre 270 litre 340 litre - the 'Domestic' Compact 340 litre - the 'Titan' Compact 340 -171AW – 134	For the replacement of electric, gas and in exceptional circumstances solar hot water systems. Solar hot water must be assessed by ASC as being unsuitable to attract the incentive All Registered Suppliers must be Licensed Plumber and Drainer (Advanced Tradesman licence).
Paint Roof	35% of total invoiced costs (inc GST) up to maximum Incentive of \$750	White Acrylic roof paint only.	Must be APAS 0280/1 (exterior acrylic gloss) approved. (eg. Resene Hi-Glo, Solargard Gloss, Solver Duragard 100% Acrylic Gloss)
Replace old roofing with white sheeting	35% of material costs only (incl. GST) up to maximum Incentive of \$2500	Incentive available for Materials only. Incentive is for Roof only - not including gutters, fascias, downpipes or other additions.	Product must be BCA Colour Compliance >0.35 "Very Light" (eg. Colourbond – Surf Mist or Classic Cream)
Install roof ventilation device	35% of total invoiced costs (inc. GST) up to maximum Incentive of \$300	Installation of "whirlybird"-style device (non-electrical) or similar, or gable vents and eave vents.	Does not include replacement of old units. -AS/NZS 4740:2000 : Natural ventilators - Classification and performance
Install Ceiling Insulation (min R3.0)	35% of total invoiced costs (inc. GST) up to maximum Incentive of \$750 for batts and \$1500 for loose fibre/foam	Some residents may wish to install insulation personally however the Alice Solar City incentive is for installed product only (via Registered Suppliers List).	Minimum R3.0 -AS/NZS 4859.1:2002 - Materials for the thermal insulation of buildings. -AS 3999-1992 - Thermal insulation of dwellings – Bulk Insulation – Installation requirements -AS 2462-1981 Cellulosic fibre thermal Insulation -AS/NZS 1530.3:1999 : Methods for fire tests on building materials, components and structures - Simultaneous determination of ignitability, flame propagation, heat release and smoke release

REGISTERED PRODUCT / SERVICE	AVAILABLE INCENTIVE	DESCRIPTION	MINIMUM REQUIREMENTS
Replace old insulation (min R3.0)	35% of total invoiced costs (inc. GST) up to maximum Incentive of \$1000 for batts and \$1750 for loose fibre/foam,	Inclusive of costs for removal of existing insulation, where deemed necessary	As above
Retrofit of Insulation into walls	35% of total invoiced costs (inc. GST) up to maximum Incentive of \$1500	Can be cellulosic fibre, polystyrene or foam-type insulation blown into wall cavity.	<p>-AS/NZS 1530.3:1999 : Methods for fire tests on building materials, components and structures - Simultaneous determination of ignitability, flame propagation, heat release and smoke release</p> <p>- AS 2462-1981 Cellulosic fibre thermal Insulation</p>
Install floor insulation	35% of total invoiced costs (inc.GST) up to a maximum incentive of \$	For installation of insulation material under suspended timber floors only.	<p>Minimum R1.5</p> <p>-AS/NZS 4859.1:2002 - Materials for the thermal insulation of buildings.</p> <p>-AS 3999-1992 - Thermal insulation of dwellings – Bulk Insulation – Installation requirements</p> <p>-AS/NZS 1530.3:1999 : Methods for fire tests on building materials, components and structures - Simultaneous determination of ignitability, flame propagation, heat release and smoke release</p> <p>Must be installed to prevent sagging and have adequate protection against vermin</p>
Low energy lighting replacements (CFL bulbs, LED bulbs, T5 fluorescents)	35% of total invoiced costs (inc. GST) up to a maximum Incentive of \$200 for a purchase of \$50 or more.	<p>CFL's, T5 fluoro replacements and LED bulbs only.</p> <p>Can be direct purchase from supplier – customer to install.</p>	<p>-AS/NZS 60969 (2001): Self ballasted lamps for general lighting services – Performance requirements.</p> <p>-AS/NZS 60901 (2003): Single capped fluorescent lamps – Performance specifications.</p> <p>-AS/NZS 4783.2 (2002): Performance of electrical lighting equipment – Part 2 : Energy labelling and minimum energy performance standards requirements.</p>

REGISTERED PRODUCT / SERVICE	AVAILABLE INCENTIVE	DESCRIPTION	MINIMUM REQUIREMENTS
Replace standard 12V Halogen downlight system with 240V fittings and low energy bulbs.	35% of total invoiced costs (inc. GST) up to maximum Incentive of \$350	Covers replacement of 12V MR16 halogen downlight system with either standard 240V fittings (BC/ES fittings) or GU10 fittings (can be recessed mounted or track lighting), using CFL or LEDs globes (only). Incentive covers supply & install by Registered Supplier of fittings and bulbs.	<p>GU10 bulbs to be LED or CFL 20W or less. Lighting systems can only be replaced “like for like” – no upgrades from ‘normal’ fittings to downlights.</p> <p>-AS/NZS 60969 (2001): Self ballasted lamps for general lighting services – Performance requirements.</p> <p>-AS/NZS 4783.2 (2002): Performance of electrical lighting equipment – Part 2 : Energy labelling and minimum energy performance standards requirements.</p> <p>-AS/NZS 60598.1:2003 : Luminaires - General requirements and tests</p> <p>Work must be carried out by a licensed Electrical Contractor.</p>
Installation of motion sensors on existing outdoor lighting	35% of total invoiced costs (inc. GST) up to maximum Incentive of \$150	Only available for retrofit onto existing lighting system.	<p>-AS/NZS 60598.1:2003 : Luminaires - General requirements and tests.</p> <p>Work must be carried out by a licensed Electrical Contractor.</p>
Windows - Tinting	35% of total invoiced costs (inc. GST) up to maximum Incentive of \$300	Windows eligible for tinting will be specified by Alice Solar City auditor at home energy survey.	Tints must have minimum WERS Cooling rating of 3 to receive Incentive
Windows- Double-glazing (IGUs)	35% of total invoiced costs (inc. GST) up to maximum Incentive of \$3500	Installation of Double glazed windows (IGU’s). Incentive covers material costs and related installation costs.	<p>Must have a minimum WERS Cooling rating of 3.5 to receive Incentive .</p> <p>Installations must be same window size - any increase in size or aesthetic alterations to window frames will not be covered by Incentive.</p>


REGISTERED PRODUCT / SERVICE	AVAILABLE INCENTIVE	DESCRIPTION	MINIMUM REQUIREMENTS
Installation of "One Shot" Relay for existing SHW systems.	35% of total invoiced costs (inc. GST) up to maximum Incentive of \$150	Installation of "One-Shot" relay and associated wiring to SHW booster.	-AS 60947.1-2004 : Low-voltage switchgear and control gear - General rules. Work must be carried out by a licensed Electrical Contractor.
Service of existing SHW Systems	35% of total invoiced costs (inc. GST) up to maximum Incentive of \$200	Incentive covers new glycol, new sacrificial anode, cleaning of panels, replacement element and replacement valves.	All Registered Suppliers must be Licensed Plumber and Drainer (Advanced Tradesman licence). .
Replacement of perished fridge seals	35% of total invoiced costs (inc. GST) up to maximum Incentive of \$100	Incentive covers seals and install.	N/A
Service of Evaporative A/C	35% of total invoiced costs (inc. GST) up to maximum Incentive of \$100	Includes cleaning of components	N/A
Install external shading on walls/windows	35% of total invoiced costs (inc. GST) up to maximum incentive value \$1000.	Installation of external, vertical shading on sun exposed east, west, north or south west facing walls/windows. Windows/walls eligible for shading will be specified by Alice Solar City auditor at the time of the home energy survey.	Does not include internal installations such as blinds. Does not include shading on south facing walls/windows. Does not include shade cloth sails or horizontal shading structures such as pergolas. If roller shutters are installed they must be external with a minimum air gap of 20mm between the shutter and window glass.
Swimming pool cover roller	35% of total invoiced costs (inc. GST) up to maximum incentive value \$200.	Can be direct purchase from supplier – customer to install.	Includes costs for roller for retracting pool cover and associated installation costs.
Install thermal "skin" over external walls	35% of total invoiced costs (inc. GST) up to maximum incentive value \$1,000.	Installation of external, vertical "skin" on sun-exposed walls (eligibility will be will be specified by Alice Solar City auditor at the time of the home energy survey).	Must be durable, lightly coloured building material suitable for external mounting; installed with either unsealed 25mm air gap with a layer of reflective foil facing the air gap, or sealed and with bulk insulation, filling the gap.

REGISTERED PRODUCT / SERVICE	AVAILABLE INCENTIVE	DESCRIPTION	MINIMUM REQUIREMENTS
Supply and installation of variable speed pool pump	35% of total invoiced costs (inc GST) up to maximum incentive of \$400	VironP300 Pentair: Inteflo Pentair: Maxiflo Zodiac Flopro	Must be an ASC approved pump, installed by a registered supplier. Installation must include training for householder in correct operation
Supply of energy efficient refrigerator	35% of total invoiced costs (inc GST and delivery) up to a maximum incentive of \$400	Supply of a new, current model 200 litre refrigerator or larger	Must be three star energy rating or better as per (MEPS 2010)
Supply of energy efficient freezer	35% of total invoiced costs (inc GST and delivery) up to a maximum incentive of \$400	Supply of a new current model 140 litre or larger chest or upright freezer.	Must be a two and a half star energy rating or better as per (MEPS 2010)

ATTACHMENT 2: Incentive Voucher

The Voucher will look similar to the example below and will contain these details:

- Customer Name
- Customer Address
- Alice Solar City Customer ID
- VOUCHER ID
- Job Description / Specifications
- Voucher Conditions
- Incentive amount (% up to \$xxx or equivalent)
- Issue Date / Expiry Date
- Authorised By.... (signed by ASC staff member)



Voucher 70001
ASC Cost Code: 9021.25.270

Customer Name: **John Smith** Cust ID: **666**

Property: **Lot 830, 6 Raggatt Street, Alice Springs, NT, 0870** Reg ID: **666**

Measure **Install 302JOTP Electric Boost solar hot water system**

Voucher Conditions: **Solar hot water system must include "Hartstat" Over Temperature Protection and "one-shot" relay booster switch (installed internally) for voucher to be valid. All work must be carried out by a Registered Supplier who is a Solahart licensed installer.**

Voucher Value: **35% of invoiced cost of specified measure (GST inclusive) up to a maximum incentive of \$2000 plus \$150 (fixed Cashback)**

Date Issued: **2nd April 2008** Date Expires: **2nd October 2008**

Authorised by: Position:

ATTACHMENT 3:

Customer Invoice example 1

TAX INVOICE

#XXXX

Supplier Name

Supplier Address line 1

Supplier Address line 2

ABN

Customer Name

Customer Address line 1

Customer Address line 2

Account Number:

Date:

Details	GST	Amount
Roof area of xm ² painted with Solargard White 5214 Work carried out is in accordance with Alice Solar City minimum requirements. Install Date _____		
-Paint	181.82	2000.00
-Labour	45.45	500.00
	GST value	227.27
	Total	2500.00
Less the value of the voucher (35% of the total cost up to \$750)		-750.00
	Total due	1750.00

TAX INVOICE

#XXXX

Supplier Name

Supplier Address line 1

Supplier Address line 2

ABN

Customer Invoice
example 2

Customer Name

Customer Address line 1

Customer Address line 2

Account Number:

Date:

Details	GST	Amount
Installation of Solahart 302JOTP electric boost solar hot water system - Including one shot relay booster installation Work carried out is in accordance with Alice Solar City minimum requirements. Install Date: _____	486.36	5350.00
	GST value	486.36
	Total	5350.00
Less the value of the voucher (35% of the total cost up to \$2000)		-1872.50
	Total due	3477.50

Filename: Supplier Application Pack - July 2011.doc
Directory: G:\Residential Services\Suppliers\Application
Package\current application pack
Template: C:\Documents and Settings\kmontey\Application
Data\Microsoft\Templates\Normal.dot
Title: Application for Supplier Registration
Subject:
Author: lchin
Keywords:
Comments:
Creation Date: 6/07/2011 4:23:00 PM
Change Number: 7
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