10:10/20:20 Incentive

The 10:10/20:20 incentive rewards residents who reduce their energy use by offering discounts on their electricity bills. And the more you reduce your energy use, the more money you will save. If your current power bill shows you have used 10% - 20% less electricity compared with the same period the previous year, you can receive a further 10% discount on the value of your current bill. If you reduce your consumption by 20% or more, you can receive a discount of 20%. The discount will be calculated according to the value of electricity saved and appear as a credit on the following bill. Not only will your electricity bill be lower, you'll actually get money back!

How can you reduce your energy use?

There are many simple things you can do to reduce your energy use. Even small changes can add up to make a big difference and save you money. Turning your TV, DVD player and microwave off at the wall or turning your solar hot water system booster off are free and simple ways to reduce your energy use. When you need to replace electrical appliances, compare the energy efficiency of new models – they will save you electricity straight away. Changes to your home, like replacing an electric hot water system or installing insulation, will make your home more comfortable to live in as well as cut your power bill.

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Who is eligible for the discount?

To be eligible for the discount, you must be a resident of Alice Springs and have had a continuous account with the Power and Water Corporation for more than 12 months. Discounts are available on billing periods starting after the date of sign up to the program.

How do you claim the discount?

The 10:10/20:20 incentive is one of the easiest ways you can be involved in the Alice Solar City project. If you think you qualify for a discount, simply bring or send your current bill to the Smart Living Centre. We will check your usage, calculate the potential discount and provide this information to the Power and Water Corporation - the credit will appear as a payment on your next bill. Alternatively you can go to our website for advice on how to check your bill yourself (you will still need to provide us with a copy to process a 10:10/20:20 payment).

Need more information?

Come and see us at the Smart Living Centre or phone us on **08 8950 4350**, email **info@alicesolarcity.com.au** or visit our website **www.alicesolarcity.com.au**

Location: 2/82 Todd Street (opposite Civic Centre)
Opening hours: 8.30am to 5.30pm, Monday to Thursday
10.30am to 5pm, Friday

Handy Hint

Solar hot water systems use our abundant solar energy resource to heat water; typical running costs for a system can be low as $50/year compared to $400-600 for an electric system or up to $500-1000 for gas storage system using LPG. In addition to the Alice Solar City incentive, other Government subsidies are also available – contact the Smart Living Centre to find out more. If you changed from an electric to a solar hot water system, you would not only cut your electricity consumption, you could also easily earn yourself a 10:10/20:20 payment!

Australian Government
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Part of the
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